

# Avery Dennison Monarch<sup>®</sup> North America Service

Avery Dennison Printer Solutions is committed to providing innovative and sustainable solutions that are supported by an industry leading service organization.

## Service for a wide range of printers

Monarch<sup>®</sup> North America Service (MNAS), headquartered in Miamisburg, Ohio, is a leading service provider within the product Identification solutions supply chain. With Field Service Technicians located throughout the North America, MNAS offers printer repair, maintenance and technical support for Avery Dennison Monarch printers and third party printers\* used by retailers, manufacturers, supplier and logistics providers.

## Partners in productivity

With our complete repair and maintenance programs, we work closely with customers to help improve efficiency and productivity to reduce costly downtime. MNAS customer service, responsiveness and attention to detail are never compromised, and our customers and partners trust that our Field Service Technicians show up on-site to enable them to perform their job with greater ease and excellence.

## On-Site or Depot Service - it's your choice

**On-site:** Field Service Technicians provide quick repairs on-site for your convenience. Each Service Technician carries a comprehensive parts inventory in their service vehicle for new and legacy printers with over \$2 million replacement parts inventory for all major printers. Field service technicians, with an average Avery Dennison employee tenure of 28 years, are



**Avery Dennison**  
Printer Solutions

**Monarch**  
Intelligent Retail & Supply Chain Solutions

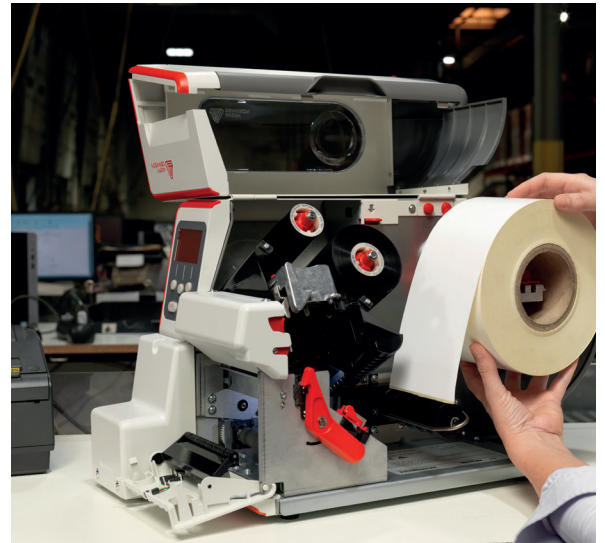
strategically positioned throughout North America to ensure printer troubleshooting, diagnosis and repair are provided quickly and easily by an expert.

**Depot:** At our Electronic Repair Center Depots, technicians troubleshoot and repair your printer quickly and professionally. All printers are then retested to ensure your satisfaction.

### Maintenance Programs

With our complete repair and maintenance programs, we work closely with customers to help improve efficiency and productivity to reduce costly downtime. MNAS customer service, responsiveness and attention to detail are never compromised, and our customers and partners trust that our Field Service Technicians show up on-site to enable them to perform their job with greater ease and excellence.

\* In addition to Avery Dennison Monarch printers we service printers from other manufacturers including Zebra, Sato, Datamax, Novexx and more.



**For more information about Monarch North America Service, call 800-647-2041**

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**Our Monarch® intelligent supply chain solutions enable enhanced inventory visibility ensuring the most efficient omni-channel fulfillment process, reducing labor costs and driving velocity to create a positive consumer experience.**

**Contact us**

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